Overview
The NetVue Integrated Management System (IMS) provides the network insight required to run optimal networks. It can be utilized to manage regional or global networks, whether it’s your own network or your customers’ networks if you are providing managed services. NetVue features an intuitive graphical user interface that acts as a user-friendly front-end to monitor and control network equipment — across Advanced VSAT, and other Comtech point-to-multipoint networks and point-to-point architectures. NetVue features a robust, comprehensive network management and analytics engine that allows users to intelligently maximize resources, ensure network uptime and meet those Service Level Agreements (SLAs) that are required to support fixed and remote sites in the field.

NetVue offers unlimited client web access from any location with a standard PC using Windows Internet Explorer. The intuitive graphical user interface (GUI) provides comprehensive features for real-time data gathering, trend analysis, alarm management, dashboard reporting and analysis, notification, and more. The powerful GUI dynamically presents the managed network in multiple views, including map view, site views, rack diagrams, and Key Performance Indicators (KPI).

NetVue also offers advanced applications for reporting, automation, and event correlation. It integrates with our Spectrum VUE-8™ Spectrum Analyzer, which provides real-time remote interfacing, script-based performance monitoring, trend analysis, thumbnail confidence monitoring and more.

NetVue’s features are grouped into:
- Network monitoring features
- Network provisioning & control features
- Optional features

Typical Users
- Satellite Service Providers
- Mobile & Telecom Network Operators
- Offshore & Maritime Network Operators
- Enterprise Network Operators
- Internet Service Providers (ISPs)

Common Applications
- Network Management

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Network Monitoring Features

Support for Comtech EF Data Products & Select Third-Party Equipment
The core of the NetVue system is a cutting-edge protocol engine and consolidated platform that enables integration of serial, Ethernet, contact closure devices or systems. NetVue includes drivers for most Comtech EF Data products and select third-party equipment. For the latest list of drivers, contact our Support department at http://www.comtechefdata.com/support.

Web-Based Client
The NetVue "Cube" is the web-based user interface for the end-to-end multi-vendor network management platform. NetVue Cube redefines the way operators can manage the most complex environments. The innovative application provides smooth and intuitive navigation through your entire operational environment, providing comprehensive features for real-time data gathering, trend analysis, alarm management, dashboard reporting and analysis, notification, and more. It can also dynamically present the managed network in multiple views, including map view, site views, rack diagrams, and Key Performance Indicators (KPI).

Microsoft® Visio® is the basis for elements of the NetVue UI, including network views, circuit views and device views. We supply several default drawings with the product, which can be utilized or modified. Users can also create new drawings suited to the network needs.

There is unlimited client web access from any location with a standard PC. NetVue Cube supports both Microsoft Internet Explorer (IE) and the NetVue Standalone Cube for users who do not use IE.

LDAP-Based Access & Control
NetVue utilizes LDAP for role-based access rights to the network. Rights can be configured and controlled to allow read/write or read-only access to all or portions of the network. Additionally, all actions (add, change, delete, etc.) are tracked on a user basis for real-time audit trailing. This is beneficial whether using the tool to manage your own network or your customer’s network.

Dashboards
Dashboards is a comprehensive web application that enables operators to efficiently tap into the vast amount of valuable real-time and historical information. Dashboards are a collection of reports organized on the same virtual page to be included/exported as part of the same view/document. The Dashboards are customizable, combining critical information and key performance indicators (KPI) from devices, locations, services and SLAs available in the operational environment.

This application significantly reduces the time to respond to system issues, and enables users at all levels of the corporation to get a better understanding of the operation. With one click, operators can visualize and track a selection of KPIs in affected system segments, while managers can view comprehensive real-time and historical SLA information.

Examples of operational information that can be viewed are:
- Intelligent alarm console featuring sorting, smart filtering, masking and acknowledging, user customization and exporting (e.g. to Excel® or CSV)
- Short- and long-term intelligent trending, with analysis featuring data export, and automatic statistical analysis
- Continuous tracking, logging and reporting of user-defined KPIs like bits per second (bps) rates, packets per second rates (pps), Receive Signal Level (RSL), BER, and Es/No
- Web-based statistical reporting based on real-time data, historical alarms and trend data
- Detailed historical tracking of key performance readings

Reporter
NetVue Reporter provides powerful statistics and operational metrics based on active alarms, historical alarms, trend data, real-time data, etc. It provides the insight into how systems behave in user-defined time-spans. With a single click, operators can get an overview of the top-ten devices generating the majority of alarm messages, detailed information about the duration of alarm events, distribution of alarms across time, and much more. By leveraging the Reporter information, operators can identify the weakest point(s) in the network so intelligent investment decisions can be made.

Reporter also features a comprehensive report builder allowing operators to create custom report templates. These templates can be used to automatically distribute professional email reports to the applicable stakeholders. The email reports can be triggered by a time schedule or by events occurring in the operational system.
**Real-time SLA monitoring**

SLA Monitoring provides a business perspective of operations. Operators define SLAs to be tracked by NetVue in real time. While NetVue provides device and service information, SLA Monitoring adds the historical performance weighed against the defined objective. This combination yields valuable business impact information.

A partial list of SLA features includes:

- User-defined alarm thresholds
- Predictive compliance
- Notifications
- Reporting
- Trending

**Notifications**

For real-time network monitoring, NetVue will send notifications when specific events occur. The notifications can be sent via email or SMS to groups of users, individual users or just the users on duty when the Work Force Schedule is configured.

**Spectrum Monitoring**

NetVue integrates with our Spectrum VUE-8, a next generation spectrum measurement and analysis unit with an integrated 8-port RF switching capability. It is ideal for either local or remote monitoring of multiple feeds and carriers in satellite, cable or terrestrial wireless networks. Spectrum VUE-8 provides real-time remote interfacing, script-based performance monitoring, trend analysis, thumbnail confidence monitoring and more. It can function as an independent spectrum analyzer or can be easily integrated into a larger measurement network.

Refer to the Spectrum VUE-8 datasheet for additional information.

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**Network Provisioning and Control Features**

**Virtual Network Operator (VNO) Capability**

Unique capability to create virtual customer network access based on the secured access policies.

**Simplified Site/Network Provisioning**

The system is scalable from small systems to corporate wide deployments.

While NetVue is a proven, fully integrated platform that is deployed on a large scale by leading operators across different market segments and continents, it also features a highly open architecture. This unique flexibility enables you to integrate NetVue with your own operational ecosystem. Examples of the type of customization you can do include designing views, reports and dashboards. Should you not have the expertise to perform the integration and customization, our Professional Service Organization (PSO) can assist you.

**Time Synchronization**

To ensure harmonized operation and reporting, all of the managed gear is time synchronized.
**Inventory & Asset Management**
For inventory and asset management, NetVue provides lists of the equipment (elements) that are included at a site or given location. Operators can create additional rack or computer room views with Visio. The Visio views are drawings with active elements, enabling the drill down to view device status and detail.

Also included is a canned reporting engine that provides the status of equipment inventory and the firmware release versions.

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**Redundancy Control**
NetVue servers may be setup as stand-alone, in 1:1 redundant configurations or clustered in a manner that allows multiple locations to be part of a single cluster for redundancy and simplified user management and security. Clustering allows security policies to be established and enforced throughout the network.

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**Optional Features**

**Custom Reporting**
NetVue allows custom reports to be created using any statistic that is currently being actively monitored by NetVue. The user may enable or disable any parameter that is available to be reported or trended over time.

**Event correlation & Root-Cause Analysis**
The correlation engine combined with the user-definable knowledge base provides intelligent processing of alarms. This facilitates pinpointing issues and automated root-cause analysis.

**Automation**
NetVue automates complex operational procedures across all equipment types and scripts responses based on events and equipment events. Examples are bandwidth assignment, site switching, redundancy switching, tracking correlation, and automated line-up. The result is improved to drive desired configuration and operation. This functionality improves and secures your operation.
The Architecture
NetVue features a unique, powerful and distributed architecture. The architecture provides the ultimate in intelligence, scalability and availability. A typical NetVue system consists of one or more NetVue Servers, which intelligently and transparently interact with each another to behave like a single entity without the need to deploy a central server. Below is a depiction of a distributed network with a combination of hubs, remotes and NetVue users.
Hardware Specifications

**NetVue Server (Comtech EF Data Provided)**

- **Size**: 1RU rack mount (Dell®)
- **Family**: Intel Quad Xeon (or similar)
- **Minimum PassMark CPU Mark**: 4000
- **Memory**: 16 GB
- **Hard Disk**: 2 TB SAS or SCSI
- **NIC**: Dual Ethernet
- **Operating System**: Windows Server 2012
- **Database software**: MySQL™ Server & MySQL Workbench
- **Other Microsoft software**:
  - Microsoft .NET® Framework 3.5 SP1
  - Microsoft.NET Framework 4.0
  - Microsoft MSXML 4.0 SP2
  - Microsoft Visual C++® Redistributable Packages 2005 SP1 and 2010 SP1
  - Web Services Enhancements (WSE) 2.0 SP3 for Microsoft .NET
- **Power Supply**: 90 – 264 VAC / 47 – 63 Hertz (250 Watt) with a maximum inrush of 25 Amps for less than 10 mS
- **Power Efficiency**: 82 – 85% @ 115 VAC
- **Operating Temperature**: 10ºC to 35ºC
- **Operating Humidity**: 20% to 80%

**Available Configurations**

- **NetVue-IMS-050**: NetVue Server and application to manage up to 50 devices
- **NetVue-IMS-110**: NetVue Server and application to manage up to 110 devices
- **NetVue-IMS-250**: NetVue Server and application to manage up to 250 devices
- **NetVue-IMS-500**: NetVue Server and application to manage up to 500 devices
- **NetVue-IMS-000**: NetVue Server only as cold standby
- **NetVue-IMS-AD-25**: Add 25 managed devices to existing NetVue (NetVue-IMS-XXX)
- **NetVue-IMS-B-050**: Hot standby Server to backup NetVue-IMS-050
- **NetVue-IMS-B-110**: Hot standby Server to backup NetVue-IMS-110
- **NetVue-IMS-B-250**: Hot standby Server to backup NetVue-IMS-250
- **NetVue-IMS-B-500**: Hot standby Server to backup NetVue-IMS-500

**NetVue Client PC (Customer Provided)**

- **Processor**: Multi-core processor
- **Memory**: 4 GB (minimum)
- **Graphics memory**: 256 MB
- **Operating System**: Microsoft Windows XP SP3, Microsoft Windows Vista, or Microsoft Windows 7
- **Other required Software**:
  - Microsoft .NET Framework 3.5 SP1
  - Microsoft .NET Framework 4.0
  - Security certificates
- **Supported Web Browsers**: Microsoft Internet Explorer (version 6.0 or later)